



AVERAGE PRICE INFORMATION	Average price will vary depending on the product you are enrolled in and on market conditions. Please see your most recent bill for actual prices.			
CUSTOMER SERVICE INFORMATION:	1-800-388-3862 (for residential and business customers)			
POWER SOURCES				
Residual Mix Demand for this electricity product in the Q4 2018 period are from the following sources:	Power Source	Known Resources	Residual Power	Total
	BIOMASS	0%	1.97%	1.97%
	COAL	0%	7.55%	7.55%
	DIESEL	0%	0.89%	0.89%
	HYDRO	0%	6.75%	6.75%
	IMPORTS	0%	0%	0%
	MUNICIPAL TRASH	0%	0.66%	0.66%
	NATURAL GAS	0%	35.52%	35.52%
	NUCLEAR	0%	28.54%	28.54%
	OIL	0%	6.63%	6.63%
	OTHER RENEWABLE RESOURCES	0%	5.74%	5.74%
	SOLAR	0%	2.69%	2.69%
WIND	0%	3.24%	3.24%	
AIR EMISSIONS				
System Residual Mix average emission rates for each of the following pollutants are presented as a percent of the region's average and were prepared by ISO New England.	Emission Type	Lbs. per MWH		
	Carbon Dioxide (CO ₂)	1061.29231		
	Nitrogen Oxides (NO _x)	1.51382		
	Sulfur Dioxide (SO ₂)	2.76855		
LABOR INFORMATION:	New unit emissions data (1998) for CO ₂ is 760 lbs/MWh; for NO _x is 0.06 lbs/MWh; for SO ₂ is 0.08 lbs/MWh			
	76% (as of 1998) of the electricity assigned to this product came from power sources with union contracts with their employees. There were no labor disputes requiring replacement employees during this period.			

Label Definitions

Average Price Information: The Price is the generation price and does not include charges for Distribution Service, other Department regulated services or other non-generation products or services.

Power Sources: Verde Energy USA Massachusetts, LLC procures its generation from system power contracts. System Power represents power purchased from the regional electricity market. The System Power distribution in the table is based on the most recently available information provided by the NEPOOL Generation Information System. Known Resources include resources that are owned by, or under contract to, the supplier. Biomass refers to power plants that are fueled by wood or other plant matter. Electricity customers in New England are served by an integrated power grid, not particular generating units. This label's information is based on generating units assigned to this electricity product. Verde Energy USA Massachusetts, LLC does not own or operate any generating units. This information will be updated quarterly on Verde Energy USA Massachusetts, LLC's website, www.verdeenergy.com.

Air Emissions: Emissions for carbon dioxide (CO₂), nitrogen oxides (NO_x) and sulfur dioxide (SO₂) are presented as a percent of the regional average emission rate.

Labor Information: The information in this label regarding whether generators or suppliers operate under collective bargaining agreements is provided to inform you about whether the energy was produced in plants where employee wages and working conditions are mutually determined by employees and management, and protected by union contracts. The information in this label regarding the use of replacement employees during a labor dispute is provided to inform you of whether or not a generator or supplier, during a strike by or lock-out of its employees, has replaced them with other workers.

For More Information:

Verde Energy USA Massachusetts, LLC Customer Service: 1-800-388-3862

Department of Public Utilities Consumer Division: 1-617-305-3500

Department of Public Utilities website: <http://www.mass.gov/eea/grants-and-tech-assistance/guidance-technical-assistance/agencies-and-divisions/dpu/>

Massachusetts Division of Energy Resources website: www.mass.gov/doer